**Team Values**

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| **ID** | **Value** |
| 1 | We are challengers |
| 2 | Creativity and openness to change |
| 3 | We can do a lot more by doing less, better, and faster |
| 4 | Creatively problem-solve |
| 5 | We focus on customer support |
| 6 | We are passionate about our work |
| 7 | Respond quickly |

**Communication guideline**

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| **ID** | **Guidelines** |
| 1 | Multiple Channels of Communication |
| 2 | Respond Quickly |
| 3 | Be Clear, Use Simple Words |
| 4 | Have Polite Manners |
| 5 | Communicate Early and Often |

**Meeting guidelines**

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| **ID** | **Guidelines** |
| 1 | Show up on time and come prepared |
| 2 | Listen with an open mind |
| 3 | Everyone participates |
| 4 | Contribute to meeting goals |
| 5 | Think before speaking |
| 6 | Attack the problem, not the person |

**Decision Guidelines**

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| **ID** | **Guidelines** |
| 1 | Voting will be used to make decisions |
| 2 | Have Polite Manners |

**Decision Guidelines**

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| **ID** | **Guidelines** |
| 1 | Be calm and stay out of trouble |
| 2 | Have Polite Manners |
| 3 | Be Clear, Use Simple Words |